



## KOORALBYN VALLEY MTB FAQ'S

### **TOILETS**

Toilets will be available

### **WATER**

There will be town drinking water available but we advise you to bring your own filtered water. We do recommend you try to bring enough water with you to keep suitably hydrated across the full event day – allowing for extra water consumption if competing in events. Drinks will also be available for purchase from The Pavilion.

### **FIRST AID**

There will be qualified first aid people available to assist with emergency medical problems.

### **LOST AND FOUND**

Any found items can be handed in at the staff at the timing tent and we will endeavor to return it to the rightful owner.

### **FOOD**

The Pavilion will be open from 11am to 9pm for meals. There is also a Foodworks and a café and takeaway at the local shops.

### **FUEL**

There is a service station.

### **MECHANIC**

Depending on the event there maybe a bike mechanic available to help with on the day bike repairs and servicing.

### **PRIZES**

Medals for every competitor for categories winners  
Random spot prizes given out through the day

**Q. Are on the day entries accepted?**

A. Yes there will be a late fee of \$10 and eftpos facilities available.

**Q. Are generators allowed?**

A. Yes, generators of a “silent” variety. Please be respectful of you neighbours when running your generator. User is discouraged between the hours of 10pm and 6am.

**Q. Are fires allowed?**

A. You are not allowed to have any fires.

**Q. Are pets allowed?**

A. Ramada Resort has plenty of kangaroo’s and other animals around, so there is a strict No Domestic Pets allowed on the property.

**Q. What should I do with my rubbish?**

A. It is important that we all ensure that the event hub, pit lane, camping and tracks remain rubbish free. We do not have many rubbish bins available, however, we do have large rubbish bins for you to take your accumulated rubbish to. Everyone is responsible for their own rubbish.

**Q. Are we allowed to use the Ramada Resort facilities?**

A. Your camping and race fee doesn’t include the use of the Resort facilities. You are only allowed to use these facilities if you are a paying guest in one of the resort rooms.

**Q. Can I ride at the Kooralbyn Valley tracks before the event?**

A. Yes, Kooralbyn Valley MTB tracks are open daily. You just need to sign the waiver at the Ramada Resort Reception.

**Q. Is the course marked?**

A. The course will not be completely marked and bunted until the final days prior to the event

**Q. How do relay teams transition to a new rider?**

A. Transition for teams will be in the transition area. There MUST be a high 5 between team mates (returning rider and fresher rider) at the transition point and before the new team mate enters the track and he returning rider must leave the track area. Only one team mate for relay teams may be out on the track at any given time.

**HAPPY RACING!**

## **REFUND POLICY**

Pre-registered entry fee refunds will not be made if the participant is unable to attend on race day. Participants can transfer their pre-registered entry to another race within the same season – these requests must be made at least 7 days before the event by emailing us at [andrew@ontheedgeevents.com.au](mailto:andrew@ontheedgeevents.com.au).

Participants can transfer their entry to someone else – these requests can be made on race day, for a transfer fee of \$10 or email us at [andrew@ontheedgeevents.com.au](mailto:andrew@ontheedgeevents.com.au) 7 days prior to the event.

Event organisers reserve the right to alter the course without notice and/or cancel the event in consultation with, and under the direction of emergency service agencies and major event stakeholders or landowners. In the unlikely circumstance that the event is cancelled or rescheduled for reasons outside our control such as weather, fire, flood, park closures or any other reasons, we will transfer your entry to new date or another event in that year.

If you have other questions about the event, please don't hesitate to ask. You can email us at [andrew@ontheedgeevents.com.au](mailto:andrew@ontheedgeevents.com.au).